

Section 1557 of the Patient Protection and Affordable Care Act

Nondiscrimination in Health Programs and Activities

ATTENTION: If you speak Spanish, Chinese, Korean, or another language, language assistance services, free of charge, are available to you. Call 1- 856 641 7770

Discrimination is Against the Law

Inspira Health Network complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Inspira Health Network does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Inspira Health Network:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)

- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Remote Video Interpreter
 - Telephone interpreting Services
 - Information written in other languages

If you need these services, contact The Director of Patient Relations at 856 641 7770.

If you believe that Inspira Health Network has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Director of Patient Relations
Patient Relations Department
1505 W. Sherman Avenue
Vineland NJ 08360
Phone #856 641 7770
Fax # 856 641 7646
<mailto:feedback@ihn.org>

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, The Patient Relations Department is available to help you. You may also make a report by calling the Inspira Compliance Hotline at 1-888-413-4313.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1- 856 641 7770

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1- 856 641 7770

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1- 856 641 7770

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1- 856 641 7770

યુ ના: જો તમે જરાતી બોલતા હો, તો િન: લુ ભાષા સહાય સેવાઓ તમારા માટ ઉપલબ્ધ છ. ફોન કરો 1- 856 641 7770

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1- 856 641 7770

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1- 856 641 7770

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1- 856 641 7770 رقم 1- 856 641 7770 والبكم الصم ه

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1- 856 641 7770

Orig. 9/30/16

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода.
Звоните 1- 856 641 7770

ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1- 856 641 7770

ध्यान द : य द आप हदी बोलते ह तो आपके िलए मुफ्त म भाषा सहायता सेवाएं उपलब्ध ह। 1- 856 641 7770 पर कॉल कर ।

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1- 856 641 7770

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1- 856 641 7770

خبردار : اگر آپ اردو بولتے ہیں، تو آپ کو زبان کی مدد کی خدمات مفت میں دستیاب ہیں۔ کال 1- 856 641 7770